

theDorset Birding and Wildlifeexperience



Terms & Conditions and Price List

“Tailor-made Birding and Wildlife Tours” “Guiding for Groups”

The Dorset Birding and Wildlife Experience

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Picture © L.Chappell

By making booking a you are agreeing to our **TERMS AND CONDITIONS**

Please read the following carefully

Individual and group bookings

1. A provisional booking may be made by letter, e-mail or telephone and should be confirmed within 14-days by completing our **booking form** and sending it to us, along with a payment of a **non-refundable deposit**.

The balance of your payment should be paid not less than five weeks (35 days) prior to the first day of your booking. If your booking is made less than five weeks (35 days) prior to the first day, the full payment will be due.

2. Bookings can be made up to 12-months in advance but dates may be available at short notice. Bookings are taken for half days (ca. four hours) or full days (ca. eight hours).
3. On receipt of your deposit/booking form your dates will be confirmed.
4. A certain degree of fitness may be required at some of the sites that we may visit where we will cover a variety of distances and terrain - please advise us if you/your group have any walking restrictions so that we can plan routes accordingly.
5. A selection of field guides and a telescope will be carried by our guides. Please wear suitable clothing/footwear for the time of year and the nature of the walk.
6. Although we will take all reasonable steps to ensure that your walk is trouble-free, we cannot accept liability for any physical injury or any loss, damage or expense resulting from any events whatsoever beyond our control. We hold Public Liability Insurance.

Individual bookings

7. Individual bookings cater for up to six people. Under-18 year olds are welcomed but must be accompanied by an adult (there is no min. age limit, but please use your discretion as to what the youngsters in your party are able to cope with).
8. Transport is available in our vehicle as a free optional extra and we are able to pick-up/drop off at your preferred Dorset location. Please ask if you need advice about travelling to Dorset. Binoculars are available on request and hot/cold drinks are provided on all full day and half day bookings.
9. If you are making a booking as a gift we will provide ‘a voucher’ and a suggested itinerary of where we may go and what we might see to give to the recipient of the gift.

The itinerary we provide will be for guidance purposes only, any target species mentioned should not be taken as guaranteed. The itinerary may be subject to change depending on variables such as weather conditions, tidal states and the target species that may be around on the day.

Group bookings

- Group bookings cater for a minimum of seven people. There is no maximum limit to the size of a group but 12-15 is generally a manageable number for a single guide - additional guide(s) can be provided for larger groups. Under-18 year olds are welcomed but must be accompanied by an adult (there is no min. age limit, but please use your discretion as to what the youngsters in your party are able to cope with).
- The guide(s) will meet/leave you at agreed locations. Transport is the responsibility of your group although the guide(s) may offer a lift (at no extra cost) to rationalise the number of vehicles taken around the sites.
- We are happy to provide a suitable itinerary for your group or we can fit in with your own plans. We can recommend sites to visit and target species to see (this should not be taken as a guarantee that they will be seen). Itineraries may be subject to change depending on variables such as weather conditions, tidal states and the target species that may be around on the day.

Our Price List

Individual Bookings for:

| | | |
|-------------------|--------------|-------------------|
| One person | £100 per day | £70 per half day |
| Two people | £150 per day | £100 per half day |
| Three people | £180 per day | £120 per half day |
| Four people | £200 per day | £140 per half day |
| Five people | £225 per day | £150 per half day |
| Six people (max.) | £240 per day | £165 per half day |

Group Bookings for:

| | | |
|------------|--------------|-------------------|
| One Guide | £140 per day | £75 per half day |
| Two Guides | £260 per day | £140 per half day |

If more than one full day is booked a discount of 10% on the day rate applies to each day. To qualify for this discount the dates do not need to be on consecutive days but they should be booked at the same time.

No discount is available on half day bookings.

To secure the booking a non-refundable deposit is required:

Individual half day bookings = £30 per half day
Individual full day bookings = £50 for the 1st day then £30 per additional day

Group half day bookings = £30 per half day/one guide or £50 per half day/two guides
Group full day bookings = £50 for the 1st day then £30 per extra day/one guide
= £80 for the 1st day then £50 per extra day/two guides

Packed Lunches (individual and group bookings)

Available on full day bookings only: we can offer a packed lunch at a cost of £6.00pp. They can be ordered at the time of booking or at any time by giving a minimum of 48-hour notice. Payment for the lunches should be made on the first day of your booking.

Payments & Cancellation

- UK clients may make payments by cheque or by bank transfer. Overseas clients may make payments by cheque, through Paypal or by bank transfer. Payments are accepted in £UK sterling only. Bank transfer details are available on request.

Cheques should be made payable to **N. Gartshore**.

Please note that NO CARD PAYMENTS ARE POSSIBLE.

- All cancellations should be made in writing/by email as soon as possible. Dates may be changed at no additional cost but these will be subject to availability. If no suitable alternative date(s) can be arranged the booking will be treated as a cancellation.
- Cancellation charges
Days prior to the first day of your booking:
36 or more days = the deposit
15 to 35 days = the deposit and 25% of the balance
8 to 14 days = the deposit and 50% of the balance
0 to 7 days = the deposit and 100% of the balance
- If any refunds incur bank charges (i.e. currency charges) in the event of your cancellation these will be deducted from any refund due. It is advisable for you to take out appropriate holiday insurance to cover any losses incurred should you have to cancel your booking.
- In the event of The Dorset Birding and Wildlife Experience having to cancel your booking due to unforeseen circumstances, and being unable to offer a suitable alternative, all payments received (including deposits) will be refunded in full.
- The Dorset Birding and Wildlife Experience reserve the right to refuse a booking. In exceptional circumstances we also reserve the right to cut a tour short - if this happens a refund for the remaining time unused will be made.

Our prices are subject to change but are guaranteed on receipt of a deposit.

Please remember that we will always offer a flexible approach to your enquiry. If you have any specific requirements or questions please ask.